



Brewin  
Dolphin

# Your guide to RBCBDClientView

*(User Guide for IFAs Only)*



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# Registering for RBCBDClientView

## Step 1

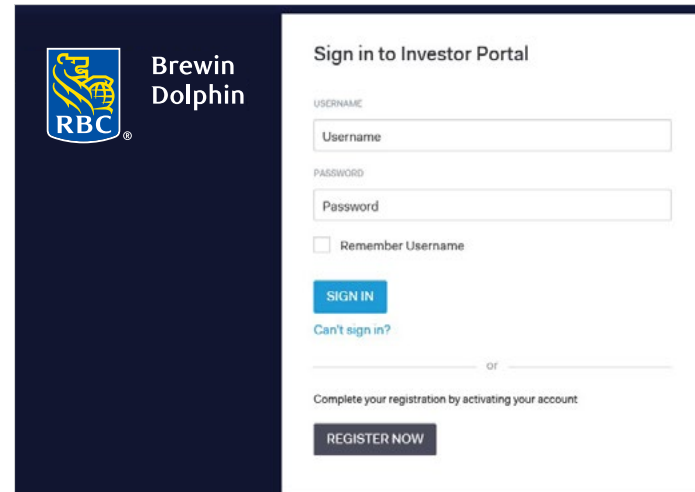
Type the following link into your browser address bar:

<https://brewindolphinireland.pershingnexusinvestor.com>



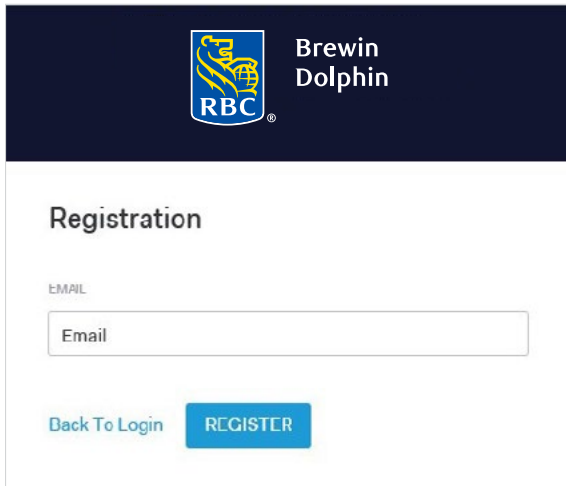
## Step 2

Click on Register Now button.



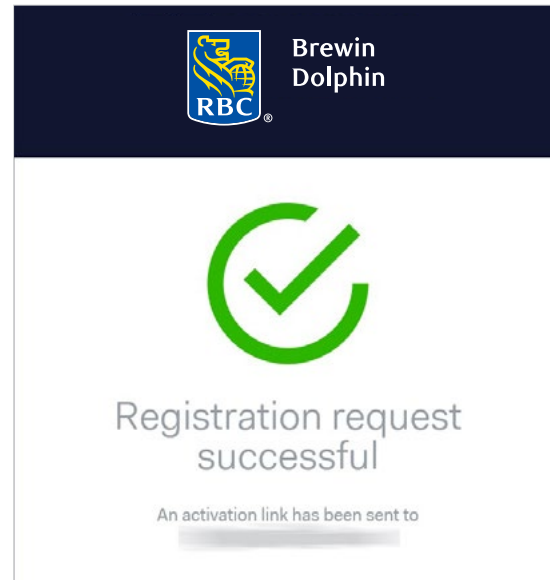
### Step 3

Enter your email address then click the Register button.



The screenshot shows the registration interface. At the top, there is a dark blue header with the RBC Brewin Dolphin logo and name. Below the header, the word "Registration" is displayed. Underneath, there is a label "EMAIL" above a text input field containing the placeholder text "Email". At the bottom left, there is a link "Back To Login" and a blue button labeled "REGISTER".

If successful you will see the screen below.



## Step 4

An email will be sent to you (almost immediately). It will come from brewin.ie.

Within the email there will be a link to activate your account – click on the link. The email will also include details of your username.

This activation email will expire after 60 minutes and if it does, please re-register.



Brewin  
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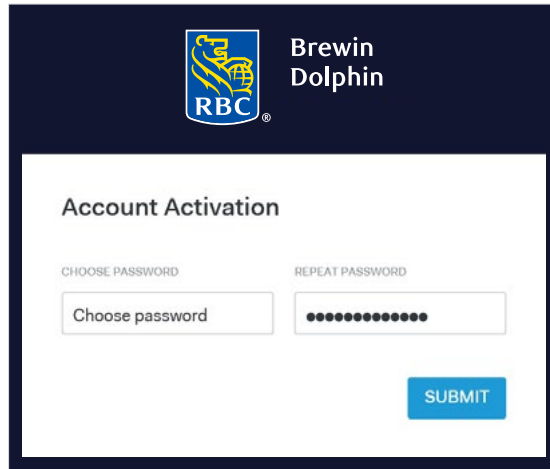
## Registration

## Step 5

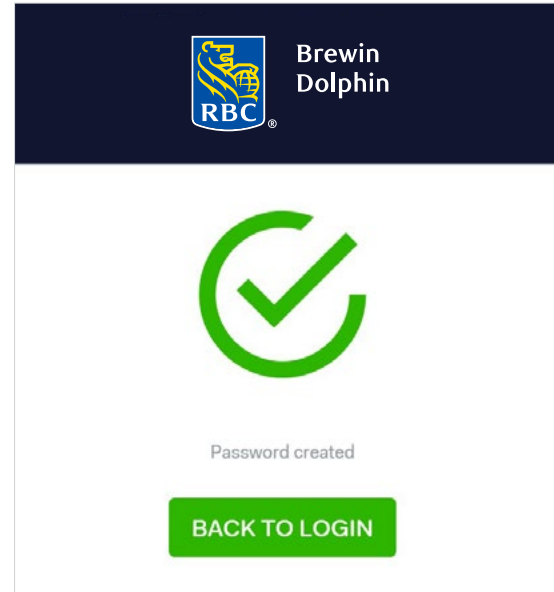
You will then be asked to create and verify a password. Your password must include a combination of:

- At least 8 characters long (with a maximum of 15)
- One uppercase character must be used
- One lowercase character must be used
- At least one numeric character must be used
- At least one special character must be used
- (!"#\$%&'\*+, -./:;<=>?@[\\]^\_`{|}~)
- It must not contain personal identifiable information

After entering your password you will see the screen below.



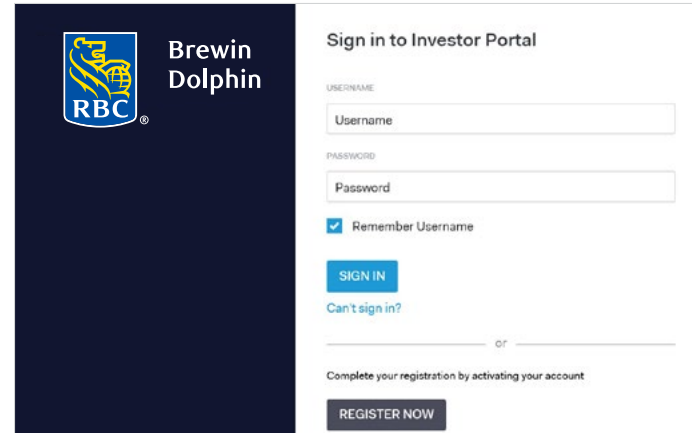
The screenshot shows the 'Account Activation' page for Brewin Dolphin RBC. At the top left is the RBC logo, and to its right is the text 'Brewin Dolphin'. Below the logo is the heading 'Account Activation'. Underneath, there are two input fields: 'CHOOSE PASSWORD' and 'REPEAT PASSWORD'. The 'CHOOSE PASSWORD' field contains the placeholder text 'Choose password'. The 'REPEAT PASSWORD' field contains a series of black dots. A blue 'SUBMIT' button is located at the bottom right of the form area.



## Step 6

If your account has been activated correctly, you will be able to sign in to the RBCBDClientView using your username and the password that you have just created.

**Please note:** these are the details that you will need to enter each time you sign in.



The screenshot shows the sign-in interface for the RBC Brewin Dolphin Investor Portal. On the left, there is a dark blue vertical banner with the RBC logo (a blue shield with a yellow anchor and the letters 'RBC') and the text 'Brewin Dolphin' in white. The main sign-in area is white and contains the following elements:

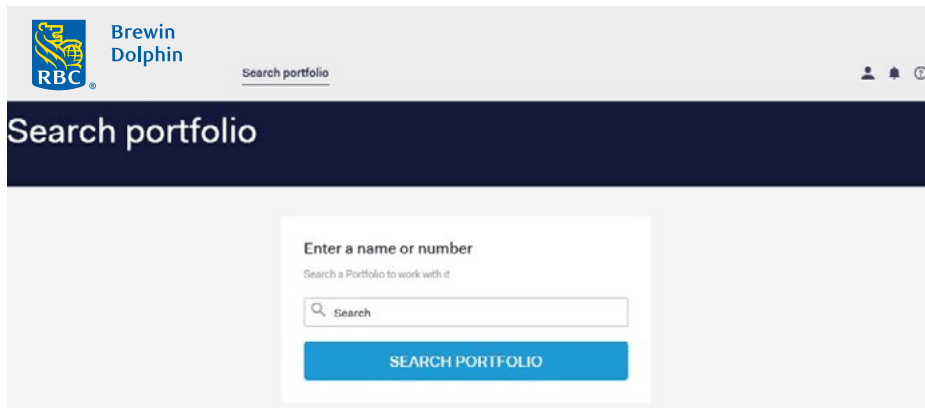
- Sign in to Investor Portal**: The title of the sign-in section.
- USERNAME**: A label above a text input field containing the placeholder text 'Username'.
- PASSWORD**: A label above a text input field containing the placeholder text 'Password'.
- Remember Username**: A checkbox with a blue checkmark and the text 'Remember Username'.
- SIGN IN**: A blue button with white text.
- Can't sign in?**: A link for users who are having trouble signing in.
- Complete your registration by activating your account**: A line of text with a horizontal line and the word 'or' in the middle, leading to a **REGISTER NOW** button.



# Using RBCBDClientView

## Search Portfolio

Following a successful sign in, you will be presented with the Search Portfolio screen where you can enter an existing name or portfolio number on which to search.



# Using RBCBDClientView

## Portfolio Listing

This screen provides the results of the portfolio search.

**Brewin Dolphin**

Search portfolio

### Search portfolio

[Back to search](#)

**Portfolio list**

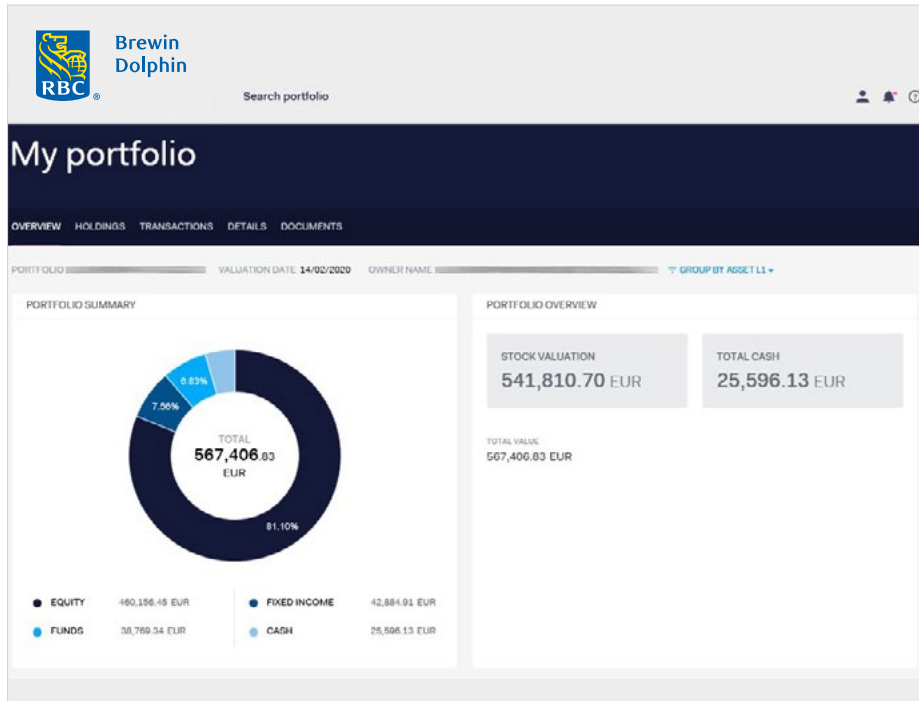
Search

PORTFOLIO NUMBER	PORTFOLIO NAME	DESCRIPTION	PORTFOLIO TYPE	MANAGEMENT TYPE
①	Brewin Dolphin Charities	IFA CONSOLIDATED PORTFOLIO VIEW TEST	Consolidated Portfolio	Third Party
①	ILHKVZIP RMMVVKMVMVMG OREBMT XLNKZMB, .	ILHKVZIP RMMVKV	Single Portfolio	Discretionary
①	ZXGLM_XZILO	ZXGLM XZILO NIH	Single Portfolio	Discretionary
①	ZWVOZRWV SLHKRGZO HLXRVGB, .	ZWVOZRWV SLHKRG	Single Portfolio	Discretionary
①	Zwvrh, PRNYVIOVB	ZWVRH PRNYVIOVB	Single Portfolio	Discretionary
①	P. ZUUOVXP-TIZEVH DROO GIFHG.Z/X VORAZVYGS MRXSLO, .	ZUUOVXP-TIZEVH	Single Portfolio	Execution Only
①	ZTVMXB XILHH XORVMG ZXLFMG, .	ZTVMXB XILHH	Single Portfolio	Institutional
①	ZOOM, TVNNZ	ZOOM TVNNZ	Single Portfolio	Discretionary

1 2 3 4 ... 81 >

# My Portfolio

This screen provides a high level summary of the portfolio.



Click on the RBC Brewin Dolphin icon or click Search Portfolio to return Search Portfolio screen

Click on the individual tabs to navigate to:

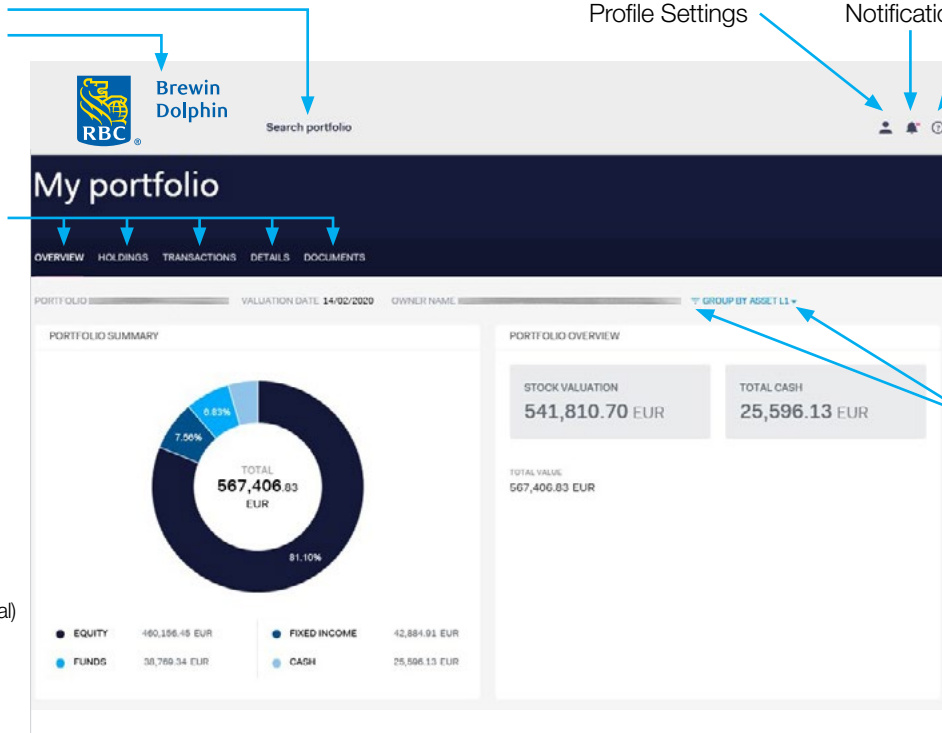
- Holdings
- Transactions
- Details
- Documents

(Note: The Document tab functionality will not be enabled i.e. documents will not be uploaded onto the portal)

Click on the Person Icon to view My Profile Settings

Click on the Alarm icon to view Notifications

Click on Question Icon to navigate to Support



## Portfolio Holdings

On this page, you will find a list of all holdings within the portfolio, with prices as at the close of business of the previous working day.

**Brewin Dolphin**  
RBC® Search portfolio

**Portfolio Holdings**

OVERVIEW HOLDINGS TRANSACTIONS DETAILS DOCUMENTS

PORTFOLIO VALUATION DATE 14/02/2020 OWNER NAME GROUP BY TYPE LL

TOTAL CASH: 25,596.13 EUR  
TOTAL SECURITY: 541,810.70 EUR  
TOTAL VALUE: 567,406.83 EUR

CATEGORIES: All

**EQUITY FUNDS** 74.59%

INSTRUMENT NAME	MARKET VALUE	QUANTITY/AMOUNT	PRICE	HIST BOOK COST	P&L	% PERF
GAM STAR FUND CREDIT OPPS Q2 EUR DIS	38,769.34 EUR	4,370.74	8.87 EUR	43,892.21 EUR	-5,122.87 EUR	-11.67%
DAWA SBI LUX FDS DGBI JAPAN EQTY SMALL CAP A	19,541.50 EUR	170.00	114.95 EUR	21,520.00 EUR	-1,987.30 EUR	-9.23%
FIRST TST VALUE LI SHS ETF	39,869.54 EUR	1,200.00	36.47 USD	30,226.11 EUR	9,643.43 EUR	31.90%
FRANKLIN TEMPL INT TEMPLETON GBL BOND W Y HL	22,176.00 EUR	2,800.00	7.92 EUR	24,559.70 EUR	-2,383.70 EUR	-9.71%
SCHRODER UNIT TST ASIAN INCOME MAXIMISE Z DIS	19,164.58 EUR	30,000.00	0.54 GBP	19,990.16 EUR	-825.58 EUR	-4.13%
<b>SubTotal</b>	<b>139,520.96 EUR</b>					

**EQUITIES** 76.90%

INSTRUMENT NAME	MARKET VALUE	QUANTITY/AMOUNT	PRICE	HIST BOOK COST	P&L	% PERF
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## Position Details

The Position Details page, accessed by clicking on an individual holding on the Holdings page, provides further information on the stock.

### Position Details

[← BACK TO PORTFOLIO](#)

#### FIRST TST VALUE LI SHS ETF

ISIN US33734HJ068

**Details properties**

QUANTITY/AMOUNT	PRICE
1,200.00	36.47 USD
PRICE/COST VALUE	PORTFOLIO VALUE
43,764.00 USD	39,869.54 EUR
% P/E	HIST AVG PRICE
7.03%	29.00 USD
HIST BOOK COST	HIST INDEX PERE
30,226.11 EUR	31.80%
ESTIMATED PROHAB	YIELD %
797.39 EUR	2.00%
ACCUMULATED INTEREST	
N/A	

**Product**

LATEST PRICE	DAY CHANGE
36.47 USD	0.61 USD

NAME  
FIRST TST VALUE LI SHS ETF

TYPE	CURRENCY
Fund	USD

PRICE DATE  
07/02/2020

#### Price History

1M 3M 6M 1Y YTD

Date	Price (USD)
11/2019	0.00
12/01/2019	0.00
12/15/2019	0.00
12/20/2019	0.00
12/25/2019	0.00
12/30/2019	0.00
1/05/2020	36.47
1/10/2020	36.47
1/15/2020	36.47
1/20/2020	36.47
1/25/2020	36.47
1/30/2020	36.47

# Portfolio Transactions

This page provides a list of all transactions on the account, for time period selected.

**Brewin Dolphin**  
RBC® Search portfolio

**Portfolio Transaction**

OVERVIEW HOLDINGS TRANSACTIONS DETAILS DOCUMENTS

PORTFOLIO VALUATION DATE: 14/02/2020 OWNER NAME

ALL CATEGORIES CASH SECURITY

### Cash

INSTRUMENT NAME	NET AMOUNT	TRANSACTION DATE	TRANSACTION TYPE	QTY/AMOUNT	PRICE	DESCRIPTION
Earnings A/C For Dealing A/C	-950.70 EUR	21/11/2019	Cash Withdrawal	-950.70 EUR	N/A	Automatic transfer to account TZAB0037 D
Capital Account	950.70 EUR	21/11/2019	Cash Transfer	950.70 EUR	N/A	Automatic transfer from account TZAB0037 E
Earnings A/C For Dealing A/C	653.60 EUR	31/10/2019	Dividend	653.60 EUR	N/A	Dividend on 950 Valued on 311019/CRH ORD EURO.32
Earnings A/C For Dealing A/C	297.10 EUR	31/10/2019	Dividend	297.10 EUR	N/A	Dividend on 700 Valued on 311019/ROYAL DUTCH SHELL
Capital Account	-158.16 EUR	19/02/2019	Cash Movement	-158.16 EUR	N/A	Purchase: 50 GLAXOSMITHLINE ORD GBP0.25 (092528

[SHOW MORE](#)

### Security

INSTRUMENT NAME	NET AMOUNT	TRANSACTION DATE	TRANSACTION TYPE	ISIN	QTY/AMOUNT	PRICE
GLAXOSMITHLINE ORD GBP0.25	-137.56 GBP	19/02/2019	Buy	GB0009252862	50.00	1.00 EUR
BRITISH LAND CO ORD GBP0.25	-9,568.42 GBP	01/01/2019	Migration, Securities Inbooking	GB0001367019	1,400.00	0.00 EUR
BB HEALTHCARE TRT REDEEMABLE ORD GBP0.01	-14,460.39 GBP	01/01/2019	Migration, Securities Inbooking	GB00BZCNLL85	11,800.00	0.00 EUR
CRH ORD EURO.32	0.00 EUR	01/01/2019	Migration, Securities Inbooking	IE0001827041	950.00	0.00 EUR
COLGATE-PALMOLIVE COM USD1.00	-8,894.52 USD	01/01/2019	Migration, Securities Inbooking	US1941821039	150.00	0.00 EUR

[SHOW MORE](#)

## Details

This page provides details of the contact roles associated with the portfolio.

The screenshot shows the 'My Portfolio' details page in the RBC Brewin Dolphin client view. The header includes the RBC Brewin Dolphin logo and a search bar. The main navigation bar contains links for OVERVIEW, HOLDINGS, TRANSACTIONS, DETAILS (which is highlighted), and DOCUMENTS. Below the navigation, there are fields for PORTFOLIO, VALUATION DATE (14/02/2020), and OWNER NAME. The main content area is titled 'PORTFOLIO ROLES' and is divided into three columns: INVESTOR, MANAGING BRANCH, and IFA ACCESS. The MANAGING BRANCH column contains the text 'TZ\_011\_Branch' and 'TZ\_FIRM'. The IFA ACCESS column contains the text 'IFA ACCESS'. The EXEC TEAM column contains the text 'EXEC TEAM'.

**RBC Brewin Dolphin**

Search portfolio

# My Portfolio

OVERVIEW HOLDINGS TRANSACTIONS **DETAILS** DOCUMENTS

PORTFOLIO VALUATION DATE 14/02/2020 OWNER NAME

### PORTFOLIO ROLES

INVESTOR		
IFA ACCESS	MANAGING BRANCH	IFA ACCESS
EXEC TEAM	TZ_011_Branch	
	FIRM ACCESS	
	TZ_FIRM	



# Frequently Asked Questions and System Requirements

All details can also be found within RBCBDClientView.

<b>Who do I contact if I have any technical support issues (for example, my username/ password has been locked out or compromised)?</b>	For portal navigation or technical support issues, including locked-out accounts contact: Digital Channels Customer Support Team Monday – Friday 08:00-18:00 and Saturday 08:00-12:00 +353 1592 1111 / <a href="mailto:BDClientView@brewin.ie">BDClientView@brewin.ie</a>
<b>Who do I contact about my portfolio details displayed on the portal?</b>	For queries about presented accounts or displayed balances on your portfolio contact: Client Support Team Monday – Friday 09:00-17:00 +353 1260 0080
<b>How do I change my password?</b>	If at any point you need to change your password, this can be re-set from the website. Click on the 'Can't sign in' link and follow the instructions to change your password.
<b>What should I do if I've forgotten my password?</b>	If at any point you forget your password, click on 'Can't sign in' link and follow the instructions to reset your password.
<b>What are the software requirements for my device?</b>	The portal is accessible through most modern browsers and mobiles, but if specific advice is required then please contact our Digital Channels Customer Support Team (see contact details above).





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